

## ECP bill of rights

1. ECPs have the right to compensation and payment for covered services provided to all Davis Vision members within the timeframe specified in the ECP agreement specific to the jurisdiction within which they provide covered services.
2. ECPs have the right to request prompt payment of all co-payments and/or deductibles from all Davis Vision members.
3. ECPs have the right to request a copy of any document required by a contracting Plan, which has been approved by Davis Vision and requires a ECP's signature.
4. ECPs have the right to know that composition of the Utilization Review and Quality Management Committees include panel ECPs whenever appropriate. ECPs have the right to provide feedback to Davis Vision on standards of care and clinical practice guidelines utilized by Davis Vision.
5. ECPs have the right to voice any grievance on behalf of members or themselves regarding covered services.
6. ECPs have the right to appeal decisions of Davis Vision without fear of reprisal.
7. ECPs have the right to confidentiality of all credentialing information, subject to applicable local or state law as per the Participating ECP Agreement. ECPs have the right to request access to their credentialing file to review information collected, to correct any erroneous information obtained during the credentialing process and to be informed of their status.
8. ECPs have the right to confidentiality of their compensation arrangement with Davis Vision.
9. ECPs have the right to discuss all treatment options with a member or, if applicable, with a member's designee, regardless of restrictions imposed by the vision care plan.
10. ECPs have the right to prescribe, refer, and/or manage the care of patients based on their professional experience and judgment.
11. ECPs have the right to receive all information needed to understand the benefit plans of members in their geographic area.
12. ECPs have the right to know the qualifications of peers whose recommendations and/or decisions may differ from theirs or may affect their participation on the Davis Vision panel.
13. ECPs have the right to make recommendations regarding quality of care, standards of care or clinical practice guidelines adopted or adapted by Davis Vision.
14. ECPs have the right to be treated with respect and dignity regardless of their race, color, religion, gender, age, national origin, disability or sexual orientation.
15. Practitioners in the State of Texas have the right to request all information necessary to determine that they are being compensated in accordance with Davis Vision's Participating ECP Agreement. The practitioner may make the request for information by any reasonable and verifiable means. The information provided will include a level of detail sufficient to enable a reasonable person with sufficient training, experience and competence in claims processing to determine the payment to be made according to the terms of the contract for covered services that are rendered to enrollees. Davis Vision will provide the required information by any reasonable method through which the practitioner can access the information including email, computer disks, paper or access to an electronic database no later than 30 days after receipt of request.